



KIOSK ASSISTANT

Fast service. Friendly welcome.

WORKING PATTERN

ROTA-BASED

PAY

NATIONAL MINIMUM WAGE

REPORTS TO

GENERAL MANAGER

THE OPPORTUNITY

Join the Food Kiosk team at Ochilview Park and work across home matchdays and other stadium events. This is a busy, fast-paced role with a fantastic atmosphere, ideal for driven people who want to build or develop experience in an innovative catering environment.

THE BRIEF

**Serve with pace.
Keep standards
high. Make every
guest welcome.**

WHAT YOU'LL DO

A busy role at the heart of matchday.

01

FOOD & DRINK

Handle and prepare hot food and non-alcoholic drinks in line with club procedures.

02

SERVICE

Welcome guests, take orders, answer questions and make helpful food and drink suggestions.

03

PAYMENTS & STOCK

Use the kiosk tills to take payments and restock food and drink items as required.

04

HYGIENE & SAFETY

Keep food-hygiene records in line with current guidance and maintain a clean, safe workspace.



WHAT YOU'LL BRING

Energy, reliability and a customer-first approach.

THE COMPETENT PERSON

01 SERVICE

Builds rapport easily, communicates well and puts customer satisfaction first.

02 INITIATIVE

Self-motivated, quick to act and confident using initiative.

03 TEAMWORK

Equally productive within a team and willing to 'muck in' when required.

04 STANDARDS

Focuses on quality and maintains high standards, even when the kiosk is busy.

05 ATTITUDE

Displays a 'can do' attitude and is keen to learn new skills.

06 FLEXIBILITY

Can work a rota around home matches and other stadium events.

EXPERIENCE

Previous hospitality experience is desirable, but not essential. Applications are welcome from people seeking their first role.

QUALIFICATIONS / KNOWLEDGE

Food Hygiene Certificate (desirable).

WORKING ENVIRONMENT

The role involves serving the public in a busy kiosk, keeping the work area clean and completing duties flexibly as part of a small team.

OUR VISION

To be leaders in our community and inspire our fans by being a successful football club that provides opportunities for everyone to participate in sport, achieve their full potential, and be positive, active citizens.

ABOUT THE CLUB

Founded in 1884, Stenhousemuir FC has served the local area for over 140 years. The club operates one of Scotland's largest community programmes: around 500 people take part each week, more than 10,000 annually and Ochilview Park welcomes approximately 250,000 visitors each year.

We are committed to continued growth, stronger links with the community and local businesses, and keeping Ochilview Park a welcoming hub that serves and inspires the area.

READY TO JOIN THE TEAM?

Send your CV and covering letter to:

antonia.love@stenhousemuirfc.com

Interviews will take place at Ochilview Park, Stenhousemuir.