# WELCOME TO OCHILVIEW PARK

## YOUR ONE STOP MATCHDAY GUIDE



## THANK YOU FOR VISITING US!

From everyone at Stenhousemuir, we would like to welcome you to Ochilview Park!

It doesn't matter which team you are here to support, we want all supporters visiting Ochilview to get the very best out of the matchday experience and thank you for making the journey here.

This matchday guide is designed to help you make the most of your visit to Ochilview, providing helpful guidance, information and tips to ensure that you are prepared in the best possible way to watch your side against The Warriors every time you visit our stadium.

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## **MATCHDAY CHECKLIST**

Matchdays at Ochilview can be very busy, exciting and potentially quite challenging for supporters who don't attend many live games.

To help take the stress away from your matchday experience, we've prepared this simple checklist to make sure that you are as match-ready as you can be and that you can relax and enjoy the day:

## **PAY AT THE GATE or BUY ONLINE**

- We love to be traditional at Ochilview, so if you want to pay by cash you can do at any of our turnstiles
- Want to pay by card instead of cash? That's fine, but we will require
  you to purchase your tickets using the FanBase app. You can do this
  anytime up until kick off, and you can download the free app here

## **CHECK THE WEATHER FORECAST**

 Don't forget, we're playing football outside, and in Scotland! You will be exposed to the elements when watching the game. The Norway Stand is seated and under cover and the Away Terracing Stand is also under cover. So keep an eye on the weather forecast and be prepared to wrap up warm, but don't bring an umbrella as you won't be permitted to bring one into the ground

## **PLAN YOUR ROUTE**

- Don't miss kick-off! Tray and plan your route so that you arrive at Ochilview at least 30 minutes before kick-off to take advantage of our delicious food courtesy of R. Brown & Son Butcher
- If you are travelling by public transport, make sure that you check the timetables and keep an eye out for any possible delays which might mean that you need to set out for the stadium earlier than you had initially planned
- If you are driving to Stenhousemuir, visit <a href="https://www.rac.co.uk/route-planner">https://www.rac.co.uk/route-planner</a> or punch FK5 4QL into your SatNav to plan your route and avoid any potential roadworks or traffic hotspots which may delay your arrival

## **DON'T FORGET TO PAY**

 You may want to purchase food, drink or merchandise during your visit so remember to bring a small amount of cash as our kiosks do not yet accept card payments

## IS YOUR PHONE IS FULLY CHARGED?

You never know when you'll need your mobile phone or why, so make sure that it is fully charged before you leave the house

## **BRING SNACKS**

 Although we have our own Pie Hut in the ground, we may not be able to cater for all dietary requirements. If you have any dietary requirements that we don't cater for, we can allow you to bring this into the ground. However, external hot food and drinks will not be permitted into the ground.

## **CHOOSE A DESIGNATED MEETING PLACE**

 It can get busy around the stadium and it is very possible that you may lose your friends/family at peak times around the stadium. Before you enter the stadium, choose a memorable landmark around the vicinity where you can meet-up if your group does get broken-up. If in doubt, seek the advice of a Stenhousemuir FC Safety Steward.

## **DON'T BRING SHARP OBJECTS**

 Matchday can be long, particularly for small children. The club welcomes supporters bringing a small backpack which might contain a few snacks, books, travel games and warmer clothing. However, just like at an airport, there are items that cannot be permitted into the stadium for the safety of others. Please check-out our prohibited items guide before setting-out for the stadium.

## **DRINK IN MODERATION**

 Everyone wants to be able to relax and enjoy the game and a matchday beer or two is a big part of the matchday routine for many supporters.
 However, don't drink so much that you make the game unforgettable for all the wrong reasons...

## **SAVE THIS GUIDE!**

 Alternatively, why not bookmark this guide on your smartphone browser, so that you can access it whenever you need to on matchday?

## TRAVELLING TO OCHILVIEW PARK

Football supporters visit Ochilview from across the country and beyond. Everybody's journey is different, dependent upon where you are travelling from and how you are intending to get here.

### **BY CAR**

## From the West

Leave the M876 at Junction 2 and follow the A88 towards Stenhousemuir. After about three quarters of a mile turn right into Tryst Road. The ground is down the bottom of this road on the left.

### From the East

Leave the M9 and join the M876 Westbound. Continue on until Junction 2 and follow the A88 towards Stenhousemuir. After about three quarters of a mile turn right into Tryst Road. The ground is down the bottom of this road on the left.

Remember also to ignore the 'football traffic' signs around the area, as if you follow them you will eventually end up at The Falkirk Stadium. Unfortunately, there is no supporter car parking facilities at the ground and supporters should make use of street parking around the ground.

## **BY TRAIN**

The nearest railway station is Larbert, which is just under a mile away from Ochilview Park. As you come out of the station, bear left down the main (King Street) road in front of the station. Continue down Kings Street and you will reach the ground on the left.

### BY BUS

The 6, 6A, 7 and 8 First Busses all travel through Stenhousemuir. You can keep up to date with their timetables <a href="here">here</a>. Be sure to get off at ASDA Stenhousemuir, which is opposite the Stadium.

## BY FOOT

Ochilview Park is central in Stenhousemuir and can be found beside B&M, Tim Horton's, Asda and the main Town Centre. If you head for any of these areas, the ground will be visible.

## BY TAXI

Taxi ranks can be found in Falkirk Town Centre or at Larbert Train Station and you can be dropped off at the Stadium.

## **WHAT3WORDS**

If you use What3Words to find your way about, you can find your way to Ochilview Park with these 3 words:

overdone.machine.darkens

## POSTCODE

If all else fails, you can always use our postcode to find your way to the ground.

FK5 4QL

## **GETTING INTO THE GROUND**

If you're paying by cash, you can simply pay at any turnstiles.

There are designated turnstiles for both home and away fans, so make sure that you enter at the correct spot, you won't be able to move from one to the other once you're inside the ground.

If you wish to pay by card, you will need to download the **FanBase app** from the Apple Store or Google Play. It's free and easy and will get you into the ground quicker on a matchday.



## STEP 1

Once you've downloaded the app, you can either sign up or log in to your account.

[Accounts are free and easy to set up].



## STEP 2

Select the match that you're attending and click the **BUY TICKETS** button.



## STEP 3

Certain matches may have different tickets available - one set for The Norway Stand [all seated] and one for the Ternacing [standing]. Away fans are usually in the Ternacing.



## STEP 4

Once you've selected where in the ground you want to be, you can now select how many Adult, Concession and/ or Child tickets that you want to purchase and click **NEXT STEP.** 



### STEP 5

Once you've selected all of your tickets, you can pay using Apple or Google Pay or by using your card details to complete the transaction.



## STEP 6

That's it, you're in! If you want to follow the club to make your next purchase even easier, simply click **FOLLOW**.



## STEP 7

Even better than following is opting in and we can contact you directly with up to date info, news and offers. To do this, click **OPT IN**.



## STEP 8

Your ticket is now on the app until the fixture has ended. If you want to add it to your device's wallet, simply click ADD TICKET TO YOUR DEVICE to keep it in an easy place top find.



## STEP 9

Now, when you come to the turnstile, you can simply show your QR Code from either the app or your device wallet and you're in!



## 12:00

Wee Bar opens
- All fans are
welcome



Hosp Guests

12

## 17:30

Players leave and are available to sign autographs





2nd half starts



Half Time 50/50 draw on the pitch



## THE MATCHDA

Matchdays are about more than just the 90 r with fun and activity for hours

Remember that every matchday is different ar and at a variety of kick-off times depending or game, whether it is a midweek fixture or eve which does happe

The following timings illustrate the typical matchday with





Turnsti

**30** itality arrive



**13:15**Players arrive at the Stadium



**13:45** Turnstiles open



## Y EXPERIENCE

ninutes of football and Ochilview Park is filled leading up to and post-match.

nd games can be played on any day of the week in factors such as whether it is a league or cup in if the game is selected for live tv broadcast in from tie to time!]

activities and timings for a Saturday home a kick-off 3pm:



14:00

Team Lineup announced



14:15

Players warm up



**:10** es close



**15:00**Match
kicks off



14:55

Team enters the pitch



There are a host of useful amenities and reference points for you around the stadium.

The following highlight just a few which might be of use:



1

This is Ochilview Park, found behind B&M Stores, on Gladstone Road

2

A favourite of ours, The Plough Hotel is open during matchday and is the perfect place to re-charge before or after a match. As we serve our own hot food and drinks, we would ask that you don't bring any external hot food or drink into the ground

3

An Asda Superstore that will help ensure that you have all the essentials if you have a long drive home

4

If you would like to enter the ground using cash or purchase items from our Pie Hut, you may need to visit to get some cash. ATMs closest to the ground can be found opposite the Train Station on South Broomage Avenue [<4] and inside Early Till Late [Loves] on King Street [4>]

5

If you're travelling from car via Falkirk, you will enter the area along Kirk Avenue and Main Street

6

If you have come via the train, or travelled from Bonnybridge or Denny, you will enter the area along Main Street and then King Street

7

If you have travelled using the M876, you will enter the area along Tryst Road

## **FACILITIES IN OCHILVIEW PARK**

There are a host of useful amenities and reference points for you inside the stadium.

The following highlight just a few which might be of use:

1

This is the Main Entrance to The Norway Stand and can be used to access the Main Reception on Matchday and the Wee Bar inside the Stadium

2

The Norway Stand is where the home fans are seated. There are a limited number of disabled spaces for both home and away fans

3

The Wee Bar is a popular place pre and post match where fans of both teams can enjoy a friendly drink with other fans. You can enter the Wee Bar via the main entrance in The Norway Stand

4

Area 4 is where home fans enter The Norway Stand



5

The Pie Hut is available for both home and away fans and is located at the entrance to the ground

6

Away fans that are viewing from the Terracing should enter through these turnstiles

7

The toilets in the Terrace Stand are situated to the left as you enter through the turnstiles

8

The toilets in the Main Stand are located straight ahead of the turnstiles

9

This is the Terrace Stand which is reserved for Away fans. There's no seating in the Terrace Stand

10

Our merchandise stand is available to fans in The Norway Stand only. If you're in the Terracing Stand and you'd like an item from the merchandise stand, please speak to a Security Steward

## FEELING PECKISH? FOOD & DRINK AT OCHILVIEW PARK

There is a full range of refreshment items that can be purchased at Ochilview Park. Our Bar inside the stadium and hospitality suites are always fully stocked with the most popular alcoholic and non-alcoholic drinks.

Inside the Stadium, our Pie Hut is always serving fresh and delicious food courtesy of one of our principal sponsors, R. Brown & Son Butcher.

## **PIE HUT FOOD**

## R. Brown & Son Butcher's Pies & Pastries

Scotch Pies	£2.50
Sausage Rolls	£2.50
Bridie	£2.50
Steak Pie	£3.00
Chicken Curry Pie	£3.00
Steak & Haggis Pie	£3.00
Macanoni Pie	£3.00



## **Other Hot Foods**

Macaroni Pies	£2.50
Burgers	£3.00
Cheese Burgers	£3.00
Hot Dogs	£3.00
Soup	£1.50

## **Snacks & Confectionery**

Crisps	£1.00
Chocolate/Sweets	80p
Haribos	20p

## **PIE HUT DRINKS**

## **Cold Drinks**

Soft Drinks (330ml) £1.50

Diluting Juice 80p

## **Hot Drinks**

· Tea £1.50 · Coffee £1.50

· Bovril £1.50

· Hot Chocolate £1.50

## **BOB HILL 'WEE BAR' DRINKS**

## **Alcoholic**

Tennents Lager £3.20 [pint]Magner's Cider £3.20 [bottle]

Budweiser £2.70 [bottle]

· Birra Moretti £2.70 [bottle]

• Whisky £2.00 [blend] £2.50 [malt]

• Gin £2.00

· Bacardi £2.00

· Spiced Rum £2.00
· Jack Daniels £2.50

Red / White Wine £2.50 [125ml]

## Non-Alcoholic

· Soft Drinks £1.00 [can]

· Tonic Water £1.00 [bottle]

Dash 50p

Or full price list can be found on our website Spirits measurements - 25ml

## **MATCHDAY FAQs**

This guide is intended to deal with the majority of questions and queries that visitors to Ochilview are likely to have. This is not exhaustive and you are likely to have many more questions than we are able to include in this guide.

Below are a number of the questions that we are regularly asked about matchdays but, if neither of these nor the rest of the information contained in this guide is applicable, please feel free to call the office for further advice:

**Q. What is the latest time I can get into the ground on a matchday?** The turnstiles close 10 minutes after kick-off.

## Q. What times do the turnstiles open?

Turnstiles usually open 60 mins prior to kick-off.

## Q. How old do I have to be to attend a fixture at the Ochilview on my own?

As a community club, we welcome children of all ages into the ground. However, any children under 12 must be accompanied by an adult.

## Q. Can I pay by card inside the ground?

Food and drink in the Pie Hut can only be purchased using cash. The Wee Bar inside the ground will accept cash or card payments. The merchandise stall's preference is cash payment, however, card payments can be used for bigger items.

## Q. Are there disabled facilities?

We have designated disabled seating at the front of The Norway Stand. If you required disabled parking, please contact the club office.

## Q. Am I allowed to take photos during the game?

Still photographs can be taken during the match. However, we do not permit fans to record video footage.

## Q. Are there any halal or vegan food options in the ground?

We currently do not have any vegan or Halal food options in the stadium concourses. However the club is always sourcing new food opportunities which are representative of the dietary requirements of all visitors to Ochilview.

## Q. Can I bring a flag or banner into the ground on matchday?

Of course, but we ask that no banner covers any partner adverts, pose a danger to any fans, players, staff or officials or disturb any other fans viewing experience.

**Q.** Is there a facility to get birthday or celebration messages announced? Absolutely! Contact the club on our social media channels and we'll sort it.

## Q. Where can I buy a programme from on matchday?

The Warrior can be purchased on entry to the ground for a donation.

## Q. Where can I collect pre-purchased tickets from?

If you have arranged a ticket with the club, you can collect them from the Main Reception. If you have purchased tickets using the FanBase App, you should simply show your QR Code at the turnstiles to gain entry to the stadium.

## Q. Where can I buy home tickets from on matchday?

You can enter via the turnstiles paying cash. If you have no physical cash and need to pay by card, you will need to purchase a ticket using the FanBase App to allow you to enter through the turnstiles.

## Q. Is there a Stenhousemuir app that I can upload tickets to and scan on my phone?

We don't have our own app, but you can buy and view matchday tickets on the FanBase App where you'll find everything you'll need to know on Stenhousemuir Matchdays.

## Q. Is there parking at the stadium?

Unfortunately, there are no supporter parking spaces at the stadium and any fans need to make use on street parking.

## Q. Can I bring pyro or smoke bombs into the stadium?

Absolutely not. By bringing any of these items into the stadium, you are risking the safety of you, your fellow fans, players and officials. If you're caught using any of these devices, you will be immediately ejected and banned from the stadium and police will be informed.

## STAY SAFE AT OCHILVIEW PARK

Stenhousemuir FC believe that the safety and security of all of visitors to Ochilview Park is paramount in ensuring that everybody can enjoy matchday. We want everybody to enjoy the game as much as possible but supporters should be mindful and respectful of other supporters sharing in the matchday experience too.

Supporters are reminded that The Norway Stand is an all-seater stand. Please do not sit on a seat that has been reserved for Season Ticket holders. If you require help finding a seat, please speak to a Safety Steward.

## **BAG SEARCHING**

To ensure that we abide by our commitment to the safety and security of all supporters, the club adopts a strict search policy at the stadium which may cause congestion and long queues at the turnstiles. To ensure that you enter the stadium and take you seat in plenty of time for kick-off, it is always worthwhile getting the stadium as early as possible rather than getting caught up in this congestion.

We obviously appreciate that it can be a frustrating experience for supporters to have to wait for a prolonged period of time but we appreciate your patience in allowing our stewards to perform tasks which safeguard your safety.

We understand that more family groups and beginning to attend games at Ochilview than ever before, culminating in the need to bring extra baggage into the stadium in order to entertain and feed smaller children, or simply to wrap-up warm. In any case, the club would request that the size and number of bags that you bring to the stadium is kept to a minimum, particularly in the case of rucksacks.

## **PROHIBITED ITEMS**

Naturally, some items have no place inside a football stadium, so please think before you bring items which might be considered to be a potential weapon. Knives, glass, unopened bottles, pyrotechnics, large poles and aerosols are guaranteed to be confiscated at the turnstiles, so if you don't want to have an item taken off you, please don't bring it!

## **OUR PLEDGE TO SAFEGUARD ALL**

Just as in life, there is no such thing as a "typical fan". Visitors to Ochilview Park come from all walks-of-life, different ages and have differing needs and requirement. Because of this, there can be no "one-size-fits-all" approach to the help, assistance and support we can provide.

The club has a safeguarding policy in place which provides advice for bringing children and vulnerable adults to fixtures, further information which can be found on our website.

The club is also committed to the mental well-being of all of our supporters are have recently launched a partnership with Andys Man Club initiative to provide advice and support to anyone who needs our help. Please check our website for full details.

## **REPORTING ANTI-SOCIAL BEHAVIOUR**

Whilst it is a rare occurrence at Ochilview, there are times when the behaviour of fans may be regarded as in unacceptable.

Stenhousemuir Football Club advocate a strict policy of zero-tolerance towards supporters who act or express racist, homophobic or aggressive views towards others. Should you see or hear any behaviours which you believe do not adhere to these policies and which we believe are unwelcome at Ochilview Park, we would urge you to contact the club at your earliest convenience or report any incident to the closest Safety Steward.



## **Contact Us:**

Stenhousemuir FC Gladstone Road Stenhousemuir FK5 4QL

Reception: Call - 01324 562992 Email: info@stenhousemuirfc.com